

Dedicated to you

PARAGON

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GET PARAGON DEDICATION

Paragon is the gold standard of dedication. We work with U.S. government agencies like U.S. Transportation Command, U.S. Air Force Air Mobility Command, Department of Education, and Internal Revenue Service. What distinguishes us is our dedication to delivering value, to new ideas and leadership, to our employees, and to you and your mission.

CORE SERVICES DEDICATED TO YOUR SUCCESS



ENTERPRISE MANAGEMENT

- » Integrated Enterprise Governance
- » Strategic Planning
- » Enterprise Architecture
- » Portfolio Management/CPIC/TBM
- » Program/Project Management
- » Systems Engineering
- » Acquisition Lifecycle Support
- » Test/Evaluation/Configuration
- » CIO/FITARA/FISMA Compliance



CYBERSECURITY

- » Information Assurance
- » NIST 800-171 Compliance
- » FISMA/FedRAMP Assessments
- » Information Security Consulting
- » Penetration Testing
- » Vulnerability Management
- » Security Awareness & Training
- » Risk Mgmt. Framework Impl.
- » Disaster Recovery Planning



IT SERVICES MANAGEMENT

- » Services/Systems Delivery
- » ITIL Implementation
- » Network Ops & Maintenance
- » HW/SW/Asset Management
- » Systems/Data Engineering
- » Service Desk/End User Support
- » Continuity of Ops (COOP)
- » A/V & video teleconferencing
- » Telecommunications Support

WHAT WE'RE KNOWN FOR

- Dedicated expertise and proven enterprise approach to program and portfolio management
- Extensive experience implementing NIST and Federally-mandated security controls
- Dedicated IT acquisition reform and security experts

CONTRACT VEHICLES

- **GSA Professional Services Schedule (PSS)**
 - » GS-10F-0172U (SIN 874-1, 874-7)
- **GSA Schedule 70 - IT Services**
 - » 47QTCA-19D-00KJ (SIN 132-51)
- **IRS IT Enterprise Program Management Support Services (IT - EPMSS)**
 - » 2032H5-19-A-00032
- **USN NAVSEA SeaPort-NxG**
 - » N00178-19-D-8262

KEY CERTIFICATIONS

- Center for Verification and Evaluation (CVE) Verified Veteran-Owned Small Business (VOSB)
- Extensive Capability Maturity Model Integration (CMMI) - Services Level 3 - Appraised
- ISO 17020:2012 Certified Conformance Assessments
- Federal Risk Authorization Management Program (FedRAMP) Third Party Assessment Organization (3PAO)
- ISO 9001:2015 Certified Quality Management System
- ISO 20000-1:2018 Certified Information Technology Services
- ISO 27001:2013 Certified Information Technology Security

NAICS CODES

541519	541511	541512	541513
541330	541611	541618	541690

PROFILES OF PARAGON DEDICATION TO OUR CUSTOMERS

	U.S. Transportation Command (USTRANSCOM) Program Executive Office Support (PEO-T)	Mission: Establish an integrated enterprise program management office for over 25 mission-critical IT programs, valued at over \$100 million, to a proactive, highly-effective IT enterprise. Outcome: We removed program silos and standardized, updated, and synchronized processes; led to improved management, more efficient investments, greater effectiveness, and a 20% reduction in costs.
	Air Mobility Command (HQ AMC) Directorate of Communications (A6) Program Lifecycle Management Services (PLMS)	Mission: Implement proactive acquisition lifecycle management for \$94M per year IT portfolio and establish standardized contract planning and management standards, system integration, and security. Outcome: Reduced planning errors and requirements backlog by 47% and reduced security vulnerabilities by 20%; all on or ahead of schedule.
	Department of Treasury, Internal Revenue Service (IRS) Chief Technology Officer (CTO) Vulnerability Management and Tool Support	Mission: Support major effort to implement cybersecurity changes to protect taxpayer accounts. Analyzed vulnerabilities and tested critical IRS systems prior to production environment release. Outcome: Analyzed millions of lines of code; identified; and fixed vulnerabilities and risk across multiple IRS systems.
 FedRAMP	Federal Deposit Insurance Corporation (FDIC) Independent Third Party Assessment (3PAO) Services	Mission: Conduct independent security assessment and determine the extent to which privacy controls were operating correctly. Outcome: Timely and unbiased reports of weaknesses and deficiencies within security controls at FDIC member banks.
	Distribution Policy and Program Management Support Services for U.S. Marine Corps Logistics Distribution Policy Branch	Mission: Provide policies/procedures for distribution, freight and logistics interfaces; household goods and passenger travel; Second Destination Transportation; IT portfolio management; and system certification. Outcome: Enabled reprogramming over \$25 million in systems with improved logistics and more accurate and predictive funding model.
	USTRANSCOM Cyber Systems Testing and Control Laboratory Support and Administration	Mission: Deliver state-of-the-art computing system administration, configuration management, integration testing, and IT systems analysis in support of global distribution operations. Outcome: Created new workflow processes that moved developers' code to production 90% faster with 35% fewer errors.
	Financial Improvement and Audit Readiness ("FIAR") Support to the Assistant Secretary of the AF, Financial Management and Comptroller	Mission: Ensure Air Force-mandated audit-ready strategies were in place; common practices were followed, and reporting tools and products were being utilized properly. Outcome: 73% reduction in unsupported journal vouchers; implemented sound financial management and supported more effective use of Air Force's \$160 billion budget.
	NASA Technology Support Services II (ITSSII) at Kennedy Space Center (KSC)	Mission: Improve NASA's database management, cyber security, and program management, increase their system responsiveness and uptime, and conduct analysis of IT security plans. Outcome: Reduced database errors by 17%; improved operational capability and cybersecurity across multiple areas.
	USTRANSCOM Joint Enabling Capabilities Command (JECC) Command, Control, Communications, Cyber, and Collaboration Support (C5S)	Mission: Provide mission-critical IT support for rapidly deployable JECC missions and support the JECC C5 environment, which interfaces with numerous commercial, DoD, service, and common-user networks. Outcome: Dramatically reduced IT trouble tickets by over 90 percent and substantially increased critical IT capability across the JECC staff.
	U.S. Department of Education, Office of the Chief Information Officer, Project Management Support Services	Mission: Implement more flexible modular contracting strategy and more rigorous governance and acquisition management oversight. Outcome: Increased efficiency and effectiveness of DoED's IT projects and improved their systems development lifecycle management process.
	Department of Treasury, Internal Revenue Service (IRS) Applications Development Linux Migration Support	Mission: Provide multi-platform program modernization to move off of aging infrastructure to an enterprise-wide Linux environment. Outcome: Improved efficiency, availability, scalability, and economy and facilitated move to 'Platform as a Service' and virtualized infrastructure.
	USTRANSCOM Portfolio Management / Chief Information Officer (CIO) Governance / Distribution Portfolio Management Coordinator Support (DPfM-C)	Mission: Provide portfolio management support for over \$100 in mission-critical distribution IT programs and transform stove-piped IT investments execution to an enterprise services-oriented approach. Outcome: Identified system interoperability enhancements and process efficiencies that led to over a \$78 million return on investment.